

FOREST OF READING® FREQUENTLY ASKED QUESTIONS (FAQ'S)

1. What is my password?

The passwords are provided in the email you received upon receipt of your registration. We do not provide them by telephone, but you are welcome to send an email to forest@accessola.com and they will be sent to you once we verify your registration.

2. When will I get my books? Why haven't I received my books?

All books ordered through the registration process are mailed by S&B Books. If you have a questions regarding your order please contact them directly at forest@sbbooks.com or at 905-629-5055 / 1-800-997-7099

3. I want to order tickets to the Festival of Trees™. Who do I contact?

All tickets are sold through Harbourfront Centre on a first-come-first-served basis. Ticket prices are in the \$13 range, per reader and are not available until after January 15, 2010. Yes, there are limits on tickets, however the Harbourfront Centre will confirm this around January 15th.

4. When is the Festival of Trees™? Which categories are on which days?

The Festival is on May 12th and May 13th, 2010. Blue Spruce™, Red Maple™, and White Pine™ are on May 12th and Silver Birch® Express, Fiction and Non-Fiction are all on May 13th.

5. I disagree with a book that is on one of the nominated lists. Who do I contact?

Please contact the Chair of the Selection Committee for the Reading Program with which you are questioning. Alternatively you can contact the Chair of the Forest of Reading®, Peggy Thomas, at peggythom@gmail.com.

Blue Spruce™ – Lisa Teodosio Lisa.Teodosio@tel.tdsb.on.ca

Silver Birch® – Helen Kubiw Helen.Kubiew@ugdsb.on.ca

Red Maple™ – Leslie Holwerda leslie.holwerda@peelsb.com
White Pine™ - Kate Kostandoff kate.kostandoff@yrdsb.edu.on.ca
White Pine™ - Ann Cape Ann.Cape@yrdsb.edu.on.ca
Golden Oak™ – Rachelle Gooden rgooden@torontopubliclibrary.ca
Le Prix Tamarack™ – Christine Labelle labellec@hdsb.ca
Evergreen™ - Shonna Froebel SFroebel@barrie.ca

6. How can I get my book considered for next year?

The OLA does not accept books for consideration directly at our office. You are invited to send a submission of titles to be considered for each of the 2011 OLA Forest of Reading® programs any time up until June 1st, 2010. Please go to the link below for more information.

http://accessola.com/ola/bins/content_page.asp?cid=92-1351

7. How do I add a program to my registration?

You will need to contact the office via email ONLY at info@accessola.com with all of your contact information and which programs you would like to register for. Someone will respond to directly via email.

8. I am putting in my User-ID and Password and it still isn't working! What am I doing wrong?

The User-ID and Password are case sensitive, and they need to be entered exactly as outlined in the email sent to you with this information. If you are cutting and pasting from the email, ensure that you don't have any spaces before or after the strings.

9. When will the Password-Protected site for Teacher-Librarians and Administrators be available?

They will be available on December 1st, 2009. These Websites will have activities, shared resources, voting information, downloadable information about the authors and more detailed information on the nominees.

10. I'm a Member, does that not cover my Forest of Reading® Registration?

Your membership is for the OLA and it's divisions. This membership is separate from your Forest of Reading® involvement. For membership questions please contact membership@accessola.com or go to www.accessola.com/membership. Please ensure that your registration is processed separately from your membership form.

11. Where are the Tracking Sheets?

Tracking sheets can be found under www.accessola.com/reading. Scroll down to each reading program logo and click. It is labeled "2010 Tracking Sheet".

12. What are the benefits of the Forest of Reading®?

- Have access to resources and materials to complement your program.
- Have access to Teacher-Librarians and Library Staff running the programs through listservs for sharing information.
- Have access to all the voting information on line.
- To have your students votes count toward awarding the 2010 Forest of Reading® Award winners.
- Without registration support this program could not run and be the largest recreational reading program in Canada.

13. How do I get an Author/Illustrator at my School or Library?

Please click on the book you would like and go to author information and click. Or alternatively for all authors visit information please go to <http://authorsbooking.com/2043/2064.html>

14. Where do I find the previous winners of the Forest of Reading®?

Go to www.accessola.com/reading and click on the book graphic halfway down the page that says "Forest of Reading® Archive Winners and Nominees", or go to the link below:

http://www.accessola.com/ola/bins/content_page.asp?cid=92-2473

15. How do I run a Forest of Reading® program?

On the Password-Protected sites for registered members there is a link on 'How to Run the Programs', however we encourage Teacher-Librarians/Librarians/Forest® Administrators to run the programs how they wish. On these sites there are helpful hints and this site will be open on December 1st, 2009. The programs are intended to run in the new year.

16. Why haven't I received anything in the mail about my registration?

The Forest of Reading® programs are on-line based programs and everything is sent via email and all updated information is on our Website at www.accesssola.com/reading.

17. I'd like to order more than 5 sets of books. Why won't it let me?

You can absolutely order more than 5 sets of books, however you can do that directly through S&B Books at www.sbbooks.com or 905-629-5055 / 1-800-997-7099. During registration we have a cap of 5 sets of books so that purchasing cards can pay for them.